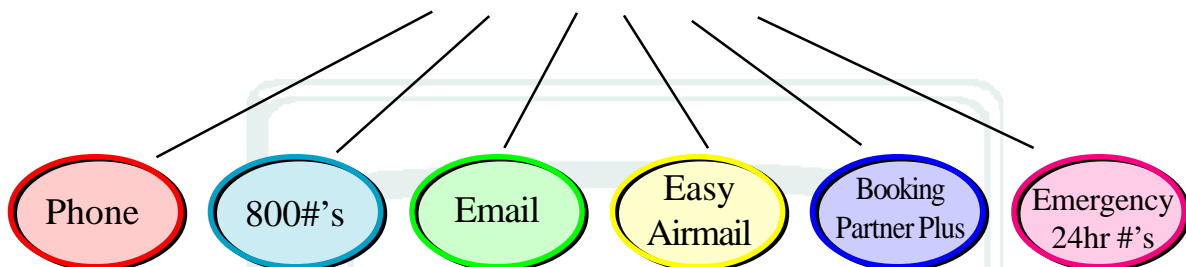


Accent Travel, Inc. True Multi-Access Technology

Customer Access Channels



Agents handle calls, faxes, e-mails, monitors our web site. *Our phone response time is .3 seconds.

Web Sentry

InsideAgent

Travel Sentry

Only Accent has 5 computers solely dedicated to finding our travelers better fares, schedules, etc.

It checks every ticket for 120 quality control points, 24 hours a day.

E-Ticket Sentry

Data Sentry

When Travel Sentry finds better schedules or greater savings, it notifies your agent to begin the rebooking process and calculate your refund.

**Customer Ticketing
E-Ticket Refunds**

Approximately 65% of our customers benefit as a result of our exclusive quality control system.

Accounting

**Accent
Travel**



Ray Miner

Owner/Vice President

802-872-5502, 800-866-0110

e-mail: ray@accenttravel.com